



EHSSAN ALHELWANI

CONTACT

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55, Falun, Sweden

EDUCATION

Lugnetgymnasit

Technology Program
2020 - 2023

Meta Front-End Developer Professional Certificate

Meta (Facebook) – Online, Falun | June
2025 – Aug 2025

SKILLS

- Excellent communication and teamwork abilities
- Reliable and responsible
- Independent and organized
- Sales & IT skills
- Microsoft Word & Excel
- Languages: Swedish, Arabic, and English

LANGUAGE

English
Swedish
Arabic

ABOUT ME

Motivated and detail-oriented technician and entrepreneur with over 5 years of experience in mobile and electronics repair, customer service, and retail operations. Proven track record in managing daily business activities, delivering high customer satisfaction, and efficiently solving technical problems. Adaptable, fast learner, and a team player seeking new challenges in a dynamic and innovative work environment.

EXPERIENCE

Owner & IT Technician

2022 – 2025

Valfrimobil AB

- Founded and managed a mobile and electronics repair shop.
- Responsible for all areas of the business, including sales, marketing, finance, and customer relations.
- Performed advanced troubleshooting and repairs of smartphones and other electronic devices.
- Delivered excellent customer service and ensured high customer satisfaction.

Head Waiter, Bartender & Service

2021 - 2022

O'Learys Borlänge

- Coordinated service flow and handled guest interactions.
- Served food and beverages in a fast-paced restaurant environment.
- Trained and supported new staff members.

Waiter, Bartender & Head Waiter

2021 - 2022

O'Learys Falun

- Managed orders, bar systems, and customer contact in a high-pressure setting.

IT Technician & Store Assistant

2021- 2022

Speedy Phone Fix – Euronics, Borlänge

- Performed hardware and software repairs on smartphones and tablets.
- Advised customers on products and provided technical support.
- Assisted with inventory management and daily sales operations.