

Ehssan Alhelwani - CV

Herrhagsvägen 55, Falun, Sweden

+46 73-600 4146 | lovemem302@gmail.com

Professional Summary

Motivated and detail-oriented technician and business owner with over 5 years of experience in mobile electronics repair, customer service, and retail sales. Proven track record in managing day-to-day business operations, delivering exceptional service, and solving technical issues efficiently. Adaptable, fast learner, and team-oriented professional seeking new challenges in a dynamic and innovative work environment.

Work Experience

ValfrMobil AB - Falun, Sweden

Owner & Technician | 2022 - Present

- Founded and operate a mobile phone and electronics repair shop
- Oversee all aspects of business operations including sales, marketing, finance, and customer relations
- Perform advanced diagnostics and repairs on smartphones and other electronic devices
- Provide excellent customer service and maintain high client satisfaction

O'Learys Borlange - Borlange, Sweden

Head Waiter, Bartender & Waiter | 6 months

- Coordinated service flow and managed guest seating and experience
- Delivered food and beverage service in a high-volume restaurant
- Trained and supported junior staff

O'Learys Falun - Falun, Sweden

Waiter, Bartender, and Head Waiter | 2 months

- Handled orders, bar service, and customer interactions in a fast-paced setting

Speedy Phone Fix - Euronics

Technician & Sales Assistant | 1 year

- Performed hardware and software repairs on smartphones and tablets

Ehssan Alhelwani - CV

- Advised customers on products and provided technical support
- Assisted with inventory and daily sales operations

Key Skills

- Mobile Phone & Electronics Repair
- Technical Troubleshooting
- Business Management & Administration
- Retail Sales & Customer Service
- Inventory Management
- Problem-Solving & Fast Learning
- Communication & Team Leadership
- Computer Skills: MS Office, POS Systems, etc.

Languages

- Arabic - Native
- Swedish - Fluent
- English - Very Good